

# **BUNDUTOP Roof top Tents - Care DOC**

**When Using your Roof top tent - You must always:**

- 1. Ensure you follow correct Opening and closing procedures EVERY time to avoid damage.**
- 2. Ensure that Even apparently Dry Tents are opened again daily to allow condensation and moisture to dry out.**
- 3. Care is taken to secure all latches before travel**
- 4. Power to tents (If required) Is disconnected after packing down.**
- 5. Do Not overload or over pack the tent.**
- 6. ALL WINDOWS and DOORS MUST BE OPEN when OPENING / CLOSING TENT OR BATTERNS WILL BE DAMAGED**
- 6. Canvas rub on internal mechanisms is normal - Identify where Rubbing occurs and request internal Covering Patches EARLY. It is important to Spot rubbing early so our team can help by adding additional internal wear patches to create an invisible Multiple layer / protection. (These Glue on and are almost invisible when added ).**
- 7. Foam Mattresses will Absorb A LOT of moisture. Dry them out out after trips or of trips of a week or more - Dry them when time and weather allows.**
- 8. Warranty on Tents is 12 months - Use this time to nut out any manufacturing anormalities and sort them out early to ensure long term enjoyment of your new tent!**
- 9. DO NOT RELY ON LIMIT SWITCHES – Use The UP button with Caution. STOP/TAKE your finger off the UP BUTTON when the tent is OPEN and before the canvas is Taut. Over lifting the tent will cause damage and regardless of limit switch settings or failures is YOUR RESPONSIBILITY.**

## **POINTS IN DETAIL**

### **Acceptable internal storage inside the tent:**

You can travel with Bedding / pillows, blankets etc inside all tents supplied by tough touring when closed. However - In Par-ticular - Storage of metal objects (like an uncovered Ladder) on top of bedding is not recommended. Vehicular vibrations can cause wear on the roof, as well as potential

electrical short circuits and extended travel can cause sharp objects to wear and cut into roof lining ...

If when closing the tent, effort is required to “push it shut” its overloaded. Remove some items and try again. Overloading the tent will result in damage to internal components. The interior Light and Fans are the first to go. Pressure internally on these components can contribute to tearing off rivets in the roof lining, as well as pushing upwards on the roof itself which can also lead to small leaks.

### **Moisture Build up while in use:**

Most Tents have Foam Mattresses which are excellent at water absorption. (NOT GREAT!) Bundutop Tents have the largest internal mattress and internal Volume of all the Tents available on the Hard shell RTT market at time of writing. As such - they are particularly prone to condensation issues and will hold the largest amount of humidity and body moisture also. We advise customers with this tent in particular to sleep with at least three windows open to allow breath moisture and heat to dissipate. On Other tents, the same applies - however Clamshell tents do not have awnings covering side windows which lets moisture/dew in the sides anyway - so at the very least the rear mesh door should be open to allow airflow.

### **Fighting Moisture build up when not in use:**

It is wise to open all tents after use and ‘air it out as soon as practicable. (every day if possible) and to store them cracked open and away from Sunlight or welding flash. If the Tent is left permanently mounted to your vehicle and parked in the weather your tent still needs to be opened at least weekly to allow airflow to remove any condensation build up. We advise removing the mattress for longer periods of storage. If you live in a cold /wet/damp climate - (Seasonal) with high temperature variations daily (Desert Conditions) temperature variations will create a ‘milk bottle’ condensation effect daily and moisture will accumulate - condensation and mould will occur fairly quickly. Look at Humidity levels on the T.V Weather forecast... In some areas like the VIC high country Humidity levels will exceed 95%... That's a lot of water in the air! While the more expensive South African and Australian Canvas manufacturers include excellent Anti Mould treatments in their canvas - Chinese Polyesters tend not to. The Anti Mould treatments buy you time - but do not completely stop mould over any more than a couple of weeks.

**CONDENSATION DAMAGE AND MOULD DAMAGE ARE NOT COVERED BY WARRANTY.  
(ENSURE YOU DRY OUT YOUR TENT AFTER EVERY USE and Keep it Open when stored or Open it weekly on vehicles. )**

### **Daily use – what to look out for and when to act: DETAIL**

- Check that your tent aligns perfectly when closing - Its Ok if it requires a shove to line up. Bundutop tents have adjusting turnbuckles (Videos on how to adjust them on our Youtube page) While Stealth Tents require a wiggle left and right to close.
- Ensure that Over centre latches can be locked down using just one finger of pressure. If they are too tight - make sure that the tent base is aligning with the tent top and all canvas is tucked away properly. Check that objects inside the tent are evenly distributed. If the latches are still too tight - Loosen them and try again until the right tension is achieved. Continued over loading of latches will damage the tent.
- Air out the tent at every opportunity. Roof Top Tests will last the longest when used daily. **Don't leave ANY RTT closed for any extended period.** If its mounted permanently on your daily drive - open it on weekends and leave it open all day. Your Mattress and the Canvas needs to breathe.
- Canvas stitching and in particular the walls will not repel water 100% If using the tent for the

first few times until the canvas threads Expand or 'Season' in extreme rain it's a good idea to artificially 'season' your tent first by leaving it up in bad weather after purchase and hosing it all down until soaked through several times.

Water expands the fibres and increases its waterproofing dramatically after being wet a couple of times. It is wise to remove the mattress before undergoing the seasoning process.

- If you get the tent soaking wet in bad weather, water moving down the inside of the walls will pool in the channels (Or the Mattress) in the base of all tents - at the next dry opportunity - fold the mattress in half, secure using a strap and put the mattress outside to dry. Towel up any internal moisture and allow the tent and mattress to fully dry out in sunlight before closing it up again. Remember Condensation is going to occur. Air out, Dry out, repeat.
- If you break a string - (Bundutop ) The best replacement string is a 3mm Polyester coated spectra - Available at any marine store. A good alternative is a low stretch or pre-stretched polyester rope (3mm). Lawn mower starter cord is an ideal back up and is available at most hardware stores around Australia. In a Gas strut operated tent - Ensure the surface of the Hydraulic rams do not get contaminated with rust - they can jam open and then bend and break. Carry a 14mm Ring spanner so that in the event of a Gas strut failure you can remove it and still be able to pack down your tent.
- Leaving Power connected permanently to your tent (All brands) is a bad Idea: Lights and or fans can be switched on by objects in the tent (and you will be unawares) and will burn out while also drawing important power from your batteries. In the event of electrical malfunction - there is also risk of electrical short circuit. Tents using electrical power should always be fused to protect the user against short circuit and potential fire.

### **Repairs During your warranty Period (12 Months) :**

Tough Touring acts as a 'Dealer' of many tents and accessories and can assist you with Handling International Manufacturers (weilding our buying power somewhat) - Our workshop has a long term relationship with the major tent and awning suppliers we support from Africa and Australian Manufacturers.

Repairs that can be carried out here rely on staff availability and will usually require a booking to inspect and arrange repair.

Canvas carried out here are only able to be done via a patch / Glue. Trade Professional Canvas repairers are in short supply in Australia - we don't have any in our region - See above detail - Torn canvas around zippers, as well as long term canvas rub throughs are not covered by warranty and will likely need repair by a local canvas worker / saddlery at your own expense.

If you are required to carry out your own Rudimentary electrical, canvas or panel beating repairs during travel - Be aware that your repairs can make it much harder for our team to diagnose and properly repair the issue when you get back. Be Honest about the fault and don't hesitate to contact us Via SMS or email during work hours should you need advice or connection to help.

**Tough Touring**  
0408 390 078

-----



**BUNDUTEC CARE / MAINTENENCE AND WARRANTY**

## **Electrical - (BUNDUTOP ONLY) How the Bundutop Works and what to watch out for:**

- The Tent lights, fans and Winch all run on 12Volt power - The Electronic components are all fairly basic and are designed to be repairable, replaceable on the road without tools or spares. There is 3 Headlight relays, (Wiring diagram available on your bundutop Handover brochure as well as the Bundutec.co.za website) a 15amp fuse and 2 limit switches that make up the entire set up. All are available as spares at major 12 volt electrical stores (Jaycar in Australia).
- Low voltage (below 11V) will stop the buttons opening or closing the tent. The tent will however still open and close at low voltage by applying power directly via the 'Over ride' electrical terminals The Over ride power terminals are a direct winch feed - there is no limit switch to prevent over winching and damage so be careful to take the power off as the tent reaches height. Also be careful not to overwind the winch on the way down or the winch will back wind and the winch strap will fall off the winch. (Then the winch will turn but no longer lift the tent). You will then have to manually lift and prop the tent to open it and re spool the winch. (So don't overwind /back wind the winch).
- There is a detailed Electrical Diagram available at [www.bundtec.co.za](http://www.bundtec.co.za) - it is also attached to your Bundutec Operating Manual and Warranty details document that comes with your tent.

We strongly advise not to hardwire your tent to your vehicle. Hardwired tents can have objects inside the tents 'push' on fan and light buttons - causing power drain and ultimately accessory failure. Hardwiring also adds un-necessary risk of damage to your vehicle In the unlikely event of a short circuit in the tent.

## **SET UP AND PACK UP PROCEDURE: BUNDUTOP**

- \* If YOUR BUTTONS TO OPEN AND CLOSE TENT STOP WORKING - USE THE EMERGENCY OVER RIDES TO OPEN AND CLOSE THE TENT UNTIL YOU CAN CHECK THE FUSE.
- \* PUSH THE UP BUTTON AND LIFT THE TENT 1 INCH - THEN CHECK AGAIN THAT YOUR LATCHES ARE UNDONE
- \* ONCE YOU'VE CHECKED THEY'RE UNDONE VERY CAREFULLY IN SHORT 2-3 SECOND BURSTS TO PREVENT BLOWING YOUR FUSE.
- \* UNPLUG THE TENT WHEN NOT IN USE TO AVOID BURNING OUT FANS / LIGHTS THAT CAN ACCIDENTLY TURN ON IN THE TENT
- \* TAKE YOUR FINGER OFF THE UP BUTTON AS SOON AS THE TENT IS UP. THE CANVAS SHOULD NOT BE DRUM TIGHT AS ZIPPERS WONT OPEN AND DAMAGE TO SEAMS AND JOINTS IS LIKELY
- \* WHEN CLOSING THE TENT - COME DOWN 6-8 INCHES AND THEN WALK AROUND THE

TENT ENSURING THAT ALUMINIUM BATTERNS ARE ALL PUSHED IN. IF THEY ARE OUT - PUSH THEM IN AND THEN GO BACK TO BUTTONS AND CONTINUE CLOSING THE TENT.

**FAILURE TO FOLLOW THE ABOVE PROCEDURE WILL DAMAGE YOUR TENT VERY QUICKLY. WARRANTY DOES NOT COVER MISUSE or DAMAGE CAUSED BY INCORRECT SET UP OR PACK DOWN PROCEDURE.**

**More advanced tips and tricks on Bundutop Use - Limit switches and failures - what to do and what not to do.**

- Limit switches can fail - usually due to foreign objects being hung/ stored things in the arms/MEchanism. The Limit switches are very fragile and bending them out of shape is easy. They are easy enough to bend back and re-adjust or replaceable (\$4 each at jaycar). Never rely on the limit switches dictating the correct OPEN height of your tent - as if they are even slightly out you can over stretch the canvas walls and tear them right out of the tent. The Correct OPEN height of the tent is achieved by pressing the UP button periodically until the canvas walls are erected to a firm SET but not TAUT. The Sprung steel Awning Rods should never go upwards - rather they should sit at just under 90 degrees to the ground. (If they are aiming upwards at all then your tent is OVER TAUT.)

In The Event of Buttons not working, USE YOUR OVER RIDES TO OPEN AND CLOSE THE TENT until you can contact a Bundutec Representative for advice and assistance. DO NOT ATTEMPT TO HARDWIRE THE BUTTONS YOURSELF. This can result in Short circuit and fire risk.

If Sourcing HElp from an Auto Electrician - Advise them that Usual current draw (Ampage is 21 amps on press up - rapidly dropping to 15ams after initial motor spool up. Ampage down will sit typically on around 10-12 Amps). A short circuit in the limit switch or on the cables going to it will usually show amps in excess of 45 amps on button press. If the short is evident on the up button press - The Limit switch or wiring to examine for faults is the one in the tents ARM. If it's the down button - It's the limit switch and or wiring located on the roof up above the winch strap.

- We have seen the winch over tightened to a point where the retaining bolt on the join between the 4 pulley ropes and the winch strap is pulled back far enough to hit the upper limit switch housing and bend it onto the limit switch causing the short circuit. Check the mechanism at full height to see that this is not causing the problem.

**WHEN USING OVER RIDES**

RED /positive applied to the bottom terminal will send the tent DOWN, RED/Positive on the Upper terminal will send the tent UP. USE EXTREME CAUTION that you don't overwind the winch too high or you will destroy the tent. Don't winch past the down position either or you may overwind the winch. Stop AS SOON as the tent is lowered. Ensure that you get the Power terminals the right way around before you attempt Over ride. If you over wind either way damage will occur.

- Contact bundutec or your dealer when practicable 9-5 Monday to Friday for further electrical trouble shooting. In the meantime. Use the over rides. If used correctly no damage will occur and their 100% reliable as they do not have any fuses, buttons in the way. Direct feed to the winch.
- **DO NOT UNWIND THE WINCH STRAP WHEN USING EMERGENCY OVER RIDES TO LOWER THE**

TENT. STOP JUST 5mm BEFORE THE TENT IS SHUT.

- DO NOT OVER EXTEND THE TENT WHEN USING THE WINCH TO LIFT THE TENT. THE INSTANT THE TENT IS UP - THE POWER NEEDS TO BE REMOVED FOR THE WINCH WILL CONTINUE PUSHING AND TEAR THE CAN-VAS WALLS OFF THE TENT and DAMAGE OTHER COMPONENTS (Roof, Strings, lifting arms etc).
- DESTROYING OR DAMAGING COMPONENTS OF YOUR TENT BY OVER-WINCHING is NOT COVERED BY WARRANTY

Warranty Terms - Whats not covered:

- Roof leaks occasioned by attempting to lift the tent while latches are shut or through incorrectly mounted Solar panels or Other Touring equipment.
- Tears in Canvas or Broken Zips ( occasioned by pulling on Zipper too hard - or by kneeling on the canvas surrounding the doorways)
- Blown Fuses and Broken Arms or Strings
- Dents / Damage occasioned by Tent opening on road / Un latched /
- Tears or wear through marks in canvas caused by Bent Wall battens and rubbing on mechanisms or the battens themselves.



THINGS TO KNOW

### Latches:

The tent has 4 over centre latches - Set yourself a strict regime of unlatching the 4 latches, then counting the latches out aloud again on a second circuit of the vehicle. "1 Latch, 2 Latch, 3 latch, 4 latch."

**IMPORTANT: Do not attempt to open the tent with any latch locked. Erecting the tent with any latches down can cause major damage to the tent and will void the tent's conditional 12 month warranty.**

### Opening the tent using the buttons:

After ensuring all latches are open - press the 'up' button for 1 second or so and pause for a few seconds to allow air to suck into the tent cavity. Repeat with another short press to lift the tent approx.

2cm then walk around the tent checking if all sides have lifted evenly (No latches down).

When you visibly see that all 4 corners of the tent have 'pop' up off its seal - you may then hold down the 'Up' button until the tent reaches its upper limit.

The Upper limit of the tent is reached when the canvas walls of the tent are tight. You will hear the winch motor start to load up. This is high enough!

It is wise not to put up the tent with loud music blaring as you will not hear the winch.

### Closing the tent using the buttons:

- Push the down button and hold it down for around 4 seconds until the tent reaches about 6 inch from the fully open position.
- Pause and then walk around the tent - Checking that the wall battens have begun to fold inwards towards the centre of the tent. If they have - you can move on to step 3. If any of the battens have collapsed 'outwards' physically push them inwards by hand until they pop 'Inwards'

- To Continue the closing of tent, again push the down button until about 1 inch from totally shut... Now Check that the tent corners align perfectly top to bottom. It is normal that a shove is required to align the top of the tent to the base. Once aligned and any loose canvas is tucked away inside the tent - press the down button again to close the tent.
- Clip up and latch down to lock out the over centre latches. You will see that the over centre latches have a bent clip at the top to allow them to lock out and stay in position better. If an over centre latch repeatedly undoes during travel - First check that the tent alignment is correct - If it is - check that the over centre latch clip is facing the right way (Bend in towards tent) - If the bend is not enough, the clip screws out and can be bent further using a vice and a wooden mallet taking care not to damage the thread. Key ring clips are also provided to ensure lock out but we would recommend only using them in emergencies as its one more thing to do and can lead to you then forgetting to undo the latches!

### **Accidental TENT DAMAGE - latches left down - what to do:**

- In the event of buttons being pressed and latches being down - Firstly don't stress out. Strings will be broken - accidents happen  
- you will need to be replace the broken string - and you will need to prop the broken string affected corner of the tent to keep the roof level. You can use a stick or tent pole, a shovel - whatever is handy.
- The Procedure to rudimentary repair the broken string is below.
- Put the tent back down, un-latch whatever caused the roof to belocked down
- Get the assistance of another person - You will need them to prop the damaged corner of the tent using a shovel or similar. If nobody helps you - As the tent is lifted - the broken string side of the tent will sag and start to put enormous strain on the roof - (The flex can cause tears in sealant and result in leaks down the track).
- Get the Lifting assistant to lift the sagging corner as the tent goes up - keeping the roof Level as possible minimises further damage.
- While the lifting assistant holds the sagging corner - get inside the tent and prop it up level so that they may rest. The weight of the corner lift is about 10kgs so they will tire quickly. Have your prop ready - about 95cm long and not sharp at the ends. I usually cut a 50mm diameter branch or similar with a book or magazine to protect the roof lining..
- Once the tent is propped up and is secure - pull out the broken pulley line and replace with another one. See detail above on desired string to use.... Tie it off copying the other arms. Use the turn buckle to get tension up and similar to the other arms. Tent alignment will likely be affected - SEE ALIGNMENT ABOVE.
- Contact your dealer and let them know - I would advise having the roof exterior caulked at some stage to ensure roof seal is not compromised. 4/10 customers will at some stage forget to unlock a latch and will break a string - It's not the end of the world and be upfront with your dealer - they can then accurately diagnose what will need checking and repair (if any) to ensure no long term dire effects to the tent.



Warranty

## **BUNDUTEC BUNDUTOP - Warranty- Whats COVERED**

### **12 MONTH WARRANTY - WHAT IT COVERS**

- \* Mechanical Failure in first 12 months
- \* Canvas Integrity (12 months) – Does not include canvas seams or Stitching torn through use of excessive force or incorrect set up and pack up procedure.
- \* Leaks or improper Seals in tent
- \* Lights and Electrical failure with the exclusion of Fuses

### **12 Month WARRANTY – WHAT IS NOT COVERED**

- Condensation and or Mould Damage to your tent or items inside it. (See above operation guidelines to ensure this does not happen to you)
- Any Items Stored inside or outside the tent that may be damaged as a result of Leaks / Condensation or mechanical failure
- Travel costs involved in transportation of tents to Base for Repairs or Warranty repairs
- Any associated expenses incurred as a result of not being able to sleep in the tent. (Meals, Hotels, transportation or Accommodation etc).
- Fuses or other consumables Like Diodes or Light Bulbs.
- Wet / Mouldy Mattresses / bedding or linen – or any other property inside or on the tent damaged as a result of Moisture / Leaks or mechanical failure.
- Rub marks in canvas. (See above)
- Cracks / or tears to canvas or damage to the tent or vehicle caused by incorrect set up and pack down processes.
- Removal and or Re-Installation of Tents that require shipping for repair or replacement.
- Any Damage to the vehicle caused by failure of the tent, tent latches or electrical failure.

## **Support and Warranty Claims - The Process to get your tent repaired or Serviced in the event of an issue.**

- The 12 month Manufacturers warranty is a 'Back to base' warranty. If your tent has any issues, these can be discussed by Contacting the Bundutec Australia Support team at <https://bundutec.com.au/support/>

You will be given an opportunity to book a Service/Inspection pending payment of a refundable \$250 Service and Inspection fee. If the issue is a entirely a warranty / manufacturing issue you fee will be refunded on completion of your inspection and service. Bundutec Australia will Contact the closest local Dealer for you and book it in for an inspection.



*Please Note: Most Bundutec Australia Approved dealers are small teams working to Booked Commitments. It is not possible for Dealers to drop everything to discuss issues you may have in person or on the phone. Repair work (Like all work) needs to be booked into an available time slot. If the issue with your tent can't be repaired inside a One Month time frame and stock is available it will be replaced.*

- COMMON DAMAGE AND FALSE WARRANTY CLAIMS - THE PROBLEMS TO AVOID USING COMMON SENSE AND RESPECTING THE OPERATING INSTRUCTIONS

- Before claiming your tent leaks - Ensure your certain that your not a victim of condensation. At Tough Touring - PRE PURCHASE we complete thorough Roof re-sealing with Australian Quality SikkaFlex 221 Sealant on all South African Origin tents sold here to ensure a quality seal after lengthy transit from South Africa. Soap and Air Pressure testing is conducted straight after re-sealing also to ensure no tent leaves our workshop with roof leaks.
- Damage occasioned by Erecting tent with Latches down is not covered by warranty. Repairs carried out on the road that cause further problems for repair and have to be 'undone' are also not covered by warranty.
- Electrical failure / Button failure is covered by warranty for first 12 months - Including all componentry required to repair or replace the issue. In the event of Distance being an issue for inspection here - authorisation must be sought here for an independent Automotive Electrician to carry out the inspection and repair. The Auto Elec needs to be able to Diagnose the issue and report same to us to add to our knowledge base, issues caused by mistreatment are not covered by warranty (Wired in with Power backwards etc)
- Damage caused by Mould ingress is not covered by warranty. See Care and use above.
- Bedding replacement in case of Mould ingress or water damage is not covered by warranty. See care and maintenance use above.
- Tent removal, re-installation of additional components like awnings, brackets, roof racks, solar panels etc are not covered by warranty unless installation was incorrectly performed or occasioned by the installer.
- Electrical components warranty is void if tent is returned with electrical tampering evident (not carried out by expert 12Volt personel). Use Over-rides in an emergency until professional advice/help can be obtained. Don't attempt a re-wire yourself.
- Roof Resealing is not possible in the event of un-authorized persons attempting their own roof reseal before seeking professional help. Please note: Silicone sealing the tent yourself will not work. Custom paint jobs, plastic coating etc makes it hard if not impossible for the repairer to work on the tent. The silicone / paint has to be removed before re-sealing can be done properly.
- Damage to your tent needs to be assessed at your Dealer before decisions / guidance on repair.
- The Dealer is not responsible for any transportation costs involved in failure of tent / nor alternative accommodation etc occasioned in the event of a failure. The Tent is for use only as a Leisure Item and should not be considered the only shelter resource for remote area travel.
- If you feel that your tent has manufacturing faults - these need to be brought up as soon as possible so we can assess / inspect the claim and sort out any failure through the manufacturer. Some Clients struggle with Bundutops, we get it - The Bottom line is that you can't beat the High Performance, low weight, Big Solar , Easy set up and pack and Internal comfort. But it comes at

a cost of User Responsibility. Winches are powerful dangerous equipment. Be careful.

## **Repair and Servicing fee schedule (as at 1/1/22)**

In order to ascertain what precisely needs to be serviced or repaired on a RTT presenting with problems - we inspect the tent on your vehicle and write up a recommended repair list / quote for you to consider price etc.

**Tent inspections and Basic RE-Alignment Service on your car are \$150 In** - you will be given a written description of what is wrong and what is required to bring the tent back to normal function. As a Part of the Service STRings will be re-adjusted, All Retaining Bolts and Nuts checked and Adjusted - Limit switches inspected and re-set, Centre Pulley Strap re-aligned and corrected, Lights and Fans checked and replaced if required. Over Centre Latches Inspected, Checked and Replaced as Required.

We do not carry out repairs of Batterns or Lifting Arms as an inclusion with the tent Service. In the event of Bent arms, or broken batterns repair work - There are User Error, and are charged as follows:

Single Arm Replacement ; \$250

Battern REplacement Per side %150

If the Total repair is of longer duration \$500 worth of work,

The Tent is to be left with us for a few days while the repair is completed And Tent Removal and RE-Install Fees Apply.

**Tent removal and Re-Install. (Tough Touring Rack) - \$100**

**ALL other racks /Through Bolt with Access - \$250**

**Canopie / Through Bolt Install and Re-Install \$500**

**BENT Arm replacement - \$250 per arm** - Arm is removed, new sections attached and arm re-installed. Pulley strings are re attached and tent tension re-aligned.

**Wear Patch Install - (Internal Addition of anti wear patches) - Free** - Tough touring uses Glue on patches, in some cases it is a good idea to hand stitch the patch to the tent as well , Especially around load areas like zippers. THIS IS NOT A SERVICE WE OFFER. Local Canvas repairers or DIY only option there.

**Zipper / Canvas repairs** (To be outsourced to local Canvas repairer yourself)

**Pulley Block Failure Replacement - Free - Included With Service**

**Limit switch adjustment / replacement - Free - Included With Service**

**12 Volt Electrical (relay replacement)** - Please see Auto Electrician for servicing of all 12 Volt Electrical works out of warranty period

**Final note**

Remember - remote touring is not easy. Stay prepared and enjoy the challenges. If relying on 12 Volt power always carry appropriate tools and spares, and learn to diagnose, repair yourself to ensure you are self sufficient and continue your travels..

Everything breaks and wears in this rugged country. Be careful with your equipment - treat it with care and respect and it will serve you well for a lifetime.

Please SIGN HERE to acknowledge receipt of tent handover instruction and Bundutop Care instructions

Your Name:

Date: